### 2024 Successes & ROMA

### **State Management Accomplishment:**

The state CSBG team continues to provide support and services to our agencies remotely via Technology resources. Better use of time and management with zoom meetings, training and Conferences. By offering virtual conferences it opened the window for other entities to Participate without the travel and lodging expenses making it more affordable.

## B.5. CSBG Eligible Entity Management Accomplishments:

We continue to look for ways to improve services for our clients, in addition to offering new services. One accomplishment for 2024 was determining a need for clients to have access to a computer as well as help signing up for services other than agency services. Management decided to do a pilot program in our Watonga office. If successful, we hope to office this in our other offices so that all client needs can be met.

### **B.6.** Innovative Solutions Highlights:

Senior nutrition has been a client need for the past few years. Opportunities, Inc. started a senior nutrition program to go into the communities on a monthly basis and serve those that qualify. The program was started in Blaine County and is now serving Custar County as well.

# 1.5. State and CSBG Eligible Entity Continuous Improvement.

Our agency garden has continued to grow so that client needs can be met and fruits and vegetables are available. Staff have trained on growing seeds and plants during the off season. All clients are given fresh fruit and vegetables when available and vegetables are frozen if not given out in a timely manner so that they will not be wasted. In 2024 our senior nutrition number expanded to 88 seniors in Blaine County alone. Through the collaboration with Regional Food Bank over 30,000 pounds of food were given out in Blaine County.